

Expert Answering Service

A Division of Brown Office Support Services

Expert Answering Service offers intelligent phone agents and friendly customer service representatives.

With EAS working for you, we'll always be there to answer your calls and handle them according to your instructions.

Let us be the first voice your callers hear while you are away from the phones.

Our goal is to help you deliver first-class service to your customers, every time.

You Set the Rules!

You make the rules, EAS' friendly and proficient associates follow them:

- Answering calls
- Handling your customer queries
- Taking orders
- Setting appointments
- Qualifying Leads.
- Delivering your messages the way you want: mail, voicemail or text.



Key Benefits:

Proper time utilization with fewer interruptions.

Enhance consumer satisfaction with prompt and effective call handling.

Gain higher revenues through increased client retention rate and sales.

Plan 1

50 calls per month: **\$40/month**

\$0.50 per over call (inbound only)

Upon reaching 100 calls, your account will automatically upgrade to Plan 2

Plan 2

100 calls per month: **\$60/month**

\$0.50 per over call (inbound only)

Upon reaching 150 calls, your account will automatically upgrade to Plan 3

Plan 3

150 calls per month: **\$85/month**

\$0.50 per over call (inbound only)

Upon reaching 200 calls, your account will automatically upgrade to Plan 4

Plan 4

200 calls per month: **\$100/month**

\$0.50 per over call (inbound only)

Upon reaching 300 calls, your account will automatically upgrade to Plan 5.

Plan 5

300 – 500 calls per month: **\$135/month**

\$0.50 per over call (inbound only)

Prices for accounts over 500 calls per month are negotiable.

Message Delivery Options

Individual E-mail messages: **\$.50 ea**

One Daily Email: **\$.50**

Phone Call message delivery: **\$.50 ea**



Phone: 216-225-0585

E-mail: linda@lindabrownonline.com

www.lindabrownonline.com

*Above and Beyond
The Call.*



Expert Answering Service is a Division of **Brown Office Support Services** which also offers you Virtual Office Services, Website and Graphic Design, Event Planning and more!